

UPPER MUSTANG TOUR

TERMS & CONDITIONS

Name _____ Nationality _____ Birthdate _____

E-mail _____ Phone _____

EXPERIENCE

I have at least 4 years riding experience on paved & off-road surfaces, and I am comfortable riding up to 6-7 hours in one-day. YES / NO

If NO then please demonstrate why you feel you can safely and competently ride on this tour.

IN CASE OF EMERGENCY HEARTS AND TEARS MC SHOULD CONTACT

Name _____ Relationship _____

Phone (with country code) _____ E-mail _____

Any other details that HTMC should know about, e.g. medical conditions, dietary requirements, previous affects of altitude?

Inclusions

Rental of a motorcycle, 3x permits (Upper Mustang special permit, ACAP & TIMS), bike damage insurance, group medical kit, accommodation on twin-share basis, all breakfasts & lunches (except Day 1), all dinners (except final night in Pokhara, petrol, safety gear (if required), English speaking guide/mechanic, support jeep (when there are 5 or more riders), entry to monasteries on itinerary.

Exclusions

Transport to/from Nepal and to/from Pokhara, travel insurance (mandatory), bike damage deposit of US\$100 (collected in cash at briefing), visa for Nepal, alcohol & snacks/drinks outside of meal times, personal expenses such as laundry & tips.

Bike damage insurance

If a Hearts & Tears owned bike, safety equipment or accessories are damaged in any circumstances (eg. accident, engine abuse, theft, Police issues etc), I must pay for all repairs up to US\$500 per incident. The insurance policy covers any damage over US\$500 per incident. Bike damage is the responsibility of the rider and will be deducted from the deposit. The remainder is returned at the completion of the tour. If damages are above the US\$100 deposit, the additional amount is to be paid via cash/credit card at the completion of the tour. Insurance is only effective if the rider is licensed and carries an International Driving Permit (IDP).

What the insurance does not cover

Personal injury (I acknowledge that I should have travel insurance and carry emergency cash). Damage to other people, vehicles or property up to US\$500 (I must pay for this damage). Recovery of a damaged bike (or if your bike is not returned to Pokhara for any reason) and the associated transport costs. The transport costs are determined depending on the location of bike. The insurance policy comes into effect when the damage exceeds US\$500.

Risks and responsibilities

I understand the risks of riding in Nepal – it can be dangerous. Emergency services may not be available. Hearts & Tears cannot be held responsible for any injury or loss.

I will carry my driving license and IDP. The Police may fine me if I fail to show my licenses. I will obey the traffic laws and wear safety equipment when on the road. I will not ride under the influence of drugs or alcohol.

If a Hearts & Tears team member determines that you are unfit to ride for whatever reason (skill level, an injury, unsafe riding etc), you will be instructed to discontinue riding and given the option to continue the remainder of the trip in the support vehicle. No refunds will be given under these circumstances.

Confirmed bookings

The tour is confirmed once the deposit is received. Until this time, Hearts & Tears may take other bookings and I risk losing my place.

Cancellation policy

Deposits for tours are non-refundable or transferable. HTMC will provide a written letter for any issue arising from a health or personal issue that prevents the rider from undertaking the tour for insurance purposes. If after the full payment has been made the rider can not join the tour, payments made beyond the deposit amount can be transferred to another tour that commences within the next 12 months. Cancellations within 30-days of the tour start are non-refundable or transferable. If I cancel or cut short the tour for any reason after departure (e.g. illness, fatigue, accident), payments will not be refunded. Refunds will not be given for any unused services.

Cancellations by the Club

Hearts & Tears cannot guarantee departure or completion of the tour. If the entire itinerary is cancelled, I will be refunded the full payment. The Club reserves the right to delay, cut short, extend, or re-route the tour for any reason (e.g. bad weather, your riding skills or conduct, technical issues, political unrest, petrol shortages etc). The Club will try to offer reasonable alternatives, but it is not obliged to refund payment.

I have read the Terms & Conditions. I understand this is a legally binding contract.

Date _____ Signature _____

